

ADVENTURE IS BACK

SUMMER 2021 CRUISES



Frequently Asked Questions

ADVENTURE OF THE SEAS SAILING FROM NASSAU, BAHAMAS

Vaccine Requirement (Guests)	Vaccine Requirement (Crew)	Pre-Arrival PCR Test	Health Acknowledgement	Health Visa
✓	✓	✓	✓	✓

Documentation Checklist: Passport | Health Visa | Proof of COVID Vaccination | Negative PCR Test Results

GENERAL INFORMATION & BOARDING DAY PREPAREDNESS

1. What is the planned itinerary for Adventure of the Seas?

Offering roundtrip 7-night sailings from Nassau, Bahamas, Adventure of the Seas will visit Cozumel, Mexico, as well as Grand Bahama Island and two consecutive days at Perfect Day at CocoCay.

2. When will Adventure of the Seas begin homeporting in Nassau, Bahamas?

In just a few short months, Adventure of the Seas will make The Bahamas her new home, offering a summer season between June through August 2021.

3. Who is eligible to book Adventure of the Seas' new Caribbean itineraries?

Guests of all nationalities and residencies are eligible to book. We are excited to welcome vacationers from around the globe.

4. What completed travel documents do guests need to board the ship? Are there other important requirements to prepare for boarding day?

Travel requirements are fast evolving and vary depending on the port and country of departure. Communication will be sent to all booked guests in the 30 days before setting sail, to share the latest requirements for each departure port. Be sure to download the Royal Caribbean app, and update the contact information within the app profile, so that we know how to reach each guest.



At this time, we expect each guest will need to provide the following:

- For guests 18 years of age and older, proof of being fully vaccinated for COVID-19
- Proof of a negative SARS-CoV-2 RT-PCR test result for entry into the country where you are sailing from (age requirements vary by jurisdiction)
- Completed Royal Caribbean Health Questionnaire, available in the app 24 hours before sailing
- Typical travel documents, including passport or any visas as required by the departure country

5. Besides a positive test result, are there any other reasons that a guest would not be able to board the ship?

Our Refusal to Transport Policy, which includes a non-exhaustive list of reasons why a guest may be denied boarding, can be found at [

<https://www.royalcaribbean.com/content/dam/royal/resources/pdf/refusal-to-transport.pdf>]

Some examples include, but are not limited to:

- Prior to boarding, or at any time during the voyage, failure to comply with our safety and health policies
- Failure to provide evidence of being fully vaccinated for COVID-19
- Failure to provide truthful answers to our health questionnaire
- Evidencing COVID-like symptoms, including but not limited to temperature readings that equal or exceed 100.4 degrees Fahrenheit

6. Do I need a COVID-19 vaccine to cruise? What documents count as proof of vaccination? How far in advance do I need to get my vaccine?

At this time, guests 18 years and older are required to be fully vaccinated for COVID-19, along with all crew members onboard. Each guest must submit proof of vaccination no later than boarding day, in the form of the original vaccination record document issued by either (1) the country's health authority that administered the vaccination (e.g., U.S. CDC's Vaccination Record Card) or (2) the guest's medical provider that administered the vaccination. Electronic vaccination records will only be accepted for residents of those countries where electronic documentation is the standard issued form (e.g., a unique QR code). The vaccination record submitted to Royal Caribbean must show that the guest is fully vaccinated. This means that the guest has completed the full cycle of required doses for the vaccine administered (e.g., received the second dose in a two-dose series), and that the guest has received the final dose at least 14 days before the sailing date.

7. What costs are covered if a guest tests positive for SARS-CoV-2 during the cruise?

In the event that a guest tests positive during his/her cruise vacation, a full refund will be administered for the impacted guest, as well as those individuals within his/her immediate travel party. Additionally, guests that test positive for COVID-19 during the cruise or are deemed a close contact of someone who has, Royal Caribbean will cover onboard medical treatment, cost of any required land-based quarantine, and travel home for the affected guest and his/her travel party.

the latest protocols are being followed, in compliance with various international regulations, including the International Convention for the Safety of Life at Sea (SOLAS), Standards of Training, Certification, and Watchkeeping for Seafarers (STCW), and the International Organization for Standardization (ISO).

32. How are linens and towels cleaned to ensure sanitization?

The temperature of washers and dryers onboard follows the guidance of the U.S. CDC to ensure all laundered goods, including towels, bed linens, and cloth napkins, are fully sanitized.

33. How are crew member areas and crew staterooms cleaned? Are crew members expected to abide by the same policies as guests?

All crew members are responsible for cleaning and maintaining their private rooms, while following the same cleaning and sanitization standards put into place for guest staterooms. A comprehensive inspection process is in place for crew accommodations and public areas to ensure full compliance.

34. What safety measures are being introduced to the onboard NextCruise office? Will the process to reserve a future cruise change?

The NextCruise office will adhere enforced the same guidelines instilled throughout the vessel. Appropriate physical distancing will be enforced, with floor markings present to assist with spacing. Crowd control will be managed by appointments, reduced in-office capacity, limited in-stateroom phone consultations and in-app deposit enhancements. Workstations will be sanitized between appointments with disinfecting cleaning agents and techniques that have been certified by health authorities.

35. Are there any experiences or venues that are closed?

Almost all onboard venues or experiences will be operating. Guests may notice protocols in place for your health and safety. Signage will be posted at venues and experiences to guide you.

36. Is the guest safety muster drill still a requirement for all guests? What changes can be expected to conduct in a safe manner?

Muster drills are an important part of ensuring guest safety throughout the cruise vacation. This process has been reimagined, introducing an entirely new approach called Guest Safety Briefing. This patented system streamlines the traditional muster process, making the key elements of the safety drill available right via a mobile device or stateroom TV— including reviewing what to expect, where to go in case of an emergency, and how to properly use a life jacket. After reviewing safety information on their own, guests will complete the drill by visiting the assigned assembly station on the ship, where a crew member will verify that all steps have been completed and answer any questions, eliminating the need for a group drill.

37. Will room service still be available?

Yes. For convenience, room service will be available and, as an added measure to protect the health and safety of our guests and crew, will feature contactless delivery. Additionally, between 6 a.m. and 11 a.m., guests can enjoy daily American breakfast delivered free of charge.



MEDICAL CARE ONBOARD

38. Will compensation be provided to all guests if an early return is prompted by confirmed SARS-CoV-2 cases onboard?

In the event that a cruise must return to the port of departure earlier than planned for reasons related to SARS-CoV-2, guests will receive a full refund.

39. What steps are administered in the event that a guest or crew member feel unwell during a voyage? Is PCR / SAR-CoV-2 testing available onboard?

If a guest or crew member feels unwell, he/she can be evaluated immediately by medical staff, with an in-stateroom visit or by video tele-consultation. Rapid SARS-CoV-2 tests can be conducted onboard in the medical lab, allowing for prompt, accurate onsite RT-PCR testing with results in under an hour, alongside a multitude of other evaluative tests/measures. This is one-of-many enhanced capabilities of our Medical facility where more doctors and nurses have been added, equipment upgraded, and a dedicated Controlled Care Center to help contain infectious guests or crew while care is administered, away from general medical areas.

40. What is the response plan for a positive SARS-CoV-2 test onboard?

In the event that a guest or crew member tests positive for SARS-CoV-2 onboard, a robust, tiered response plan will be activated and is in accordance with guidance from local authorities and leading public health experts. The tiers increase protocols and vigilance onboard, while providing transparent correspondence to guests throughout the process. In partnership with local authorities, Royal Caribbean has developed transport protocols to ensure impacted guests get home safely and swiftly. Thanks to rapid technology-enabled contact tracing, potential exposure to other guests and crew can be promptly identified and an action plan enabled.

41. If a guest is moved to isolation, what care and amenities will be available?

A guest that tests positive for SARS-CoV-2 will be moved to an isolation stateroom located close to the Medical Center and will enjoy complimentary amenities such as WIFI and room service, along with Regular visits or tele-consultations with medical staff to monitor his/her wellness.

42. How Is the medical center equipped to handle a possible COVID-19 case? What medical services are offered onboard the ship for the evaluation and treatment of COVID-19?

If a guest feels ill he/she should report the need for immediate medical attention by phone to the nurse on duty. The medical team will evaluate the guest in the comfort and privacy of his/her stateroom, by an in-person visit or by video tele-consultation, to determine if a SARS-CoV-2 test is necessary. The onboard medical facilities are prepared to offer robust treatment with rapid RT-PCR testing and results onsite, state-of-the-art equipment enhancements - like hospital-grade ventilators



48. Can accommodations be made at the terminal to support the check-in process for an entire group?

Enhanced protocols require the selection of designated arrival appointments during the online check-in process and, thus, staggered arrival to the terminal will be enforced.

49. Are hospitality / registration desks still permitted?

Hospitality desks in the terminal have been discontinued as space restrictions hinder the ability to properly distance from others. Onboard hospitality/registration desks are permitted but arrangements must be confirmed in advance of the cruise with a designated location assigned to the group. Tables will be positioned 6 feet apart with only one (1) chair permitted at each. Hand-outs such as welcome packets, agendas, lanyards, etc. can be distributed.

50. Will groups be allowed to bring outside gifts or goods for stateroom deliveries? Additionally, are shipboard food and beverage items still available for stateroom delivery?

Yes. Group members have the ability to arrange gifts to be delivered onboard, regardless of whether the item originated onboard or onshore. Outside gifts/goods brought onboard must be sealed properly in a plastic bag which can be sanitized prior to delivery. No outside food products will be accepted.

51. Is My Time Dining an option for group guests?

No. My Time Dining is ineligible to groups, requiring that a traditional dining time be selected.

52. Are the onboard conference centers still accessible to host group meetings and events?

Absolutely. The onboard conference rooms are an ideal location for meetings and events. Additional sanitization measures will be introduced, including the elimination of table linens, the disinfecting of tables and chairs, the discontinuation of self-serve food items, the appropriate spacing of seat/table placement to ensure physical distancing, and the implementation of intense cleaning measures when preparing the room for new groups.

53. What are the cleaning protocols for borrowed equipment such as presentation clickers, pointers, microphones, etc.?

AV equipment will be sanitized between meetings. Sanitation wipes will be provided for instances where an item(s) is passed from one speaker to the next. Borrowing shipboard equipment requires preapproval and applicable tech fees may apply.



NOTICE: For U.S. cruises and guests: Prior to booking, please consult all applicable U.S. Centers for Disease Control travel advisories, warnings, or recommendations relating to cruise travel, available at www.cdc.gov/travel/notices. If a certain threshold level of COVID-19 is detected onboard your cruise ship during your voyage, your voyage will be ended immediately and the ship will return to the port of embarkation, and your subsequent travel, including your return home, may be restricted or delayed. For cruises and guests worldwide: Health and safety protocols, guest conduct rules, as well as regional travel restrictions and clearance to visit ports of call, are subject to change without notice based on ongoing evaluation, public health standards, and government requirements. Onboard and destination experiences, features, itineraries and guest conduct rules vary by ship and destination and are subject to change without notice.